

Lean Process Improvement

Videoconference Series

Originally developed by Toyota after WWII as the Toyota Production System, Lean has become recognized as the premier process improvement system in the world. It has gained traction in healthcare due to significant improvements in safety, quality, lead time, and financials through the application of Lean principles and tools. Lean engages all levels of the organization in the elimination of Waste in all processes. Lean is a structured way of continuously exposing and solving problems to Eliminate Waste in Systems that deliver Value to Customers. This is your opportunity to learn Lean Process Improvement system from those trained and certified in the principles and tools and that work with it every day in their rural hospital setting.

Presenters:

Stace England, Lean/Six Sigma Master Black Belt, St. Joseph Memorial Hospital, Murphysboro, IL
Dan Walker, Black Belt, and Director Ancillary Services, Sparta Community Hospital, Sparta, IL
Terry Hill, M.P.A., Senior Advisor, RHPI Project, Executive Director, National Rural Health Resource Center, Duluth, MN

Intended Audience:

Senior leaders and management/supervisory staff in quality improvement, nursing, ancillary departments, support staff, and revenue cycle management.

Session One: Introduction to Lean thinking and Practice for Critical Access Hospitals

Lean practice is looking at value and waste through the eyes of your customers. Basic Lean practice is well suited for smaller hospitals that lack the process improvement resources of the larger hospital. This session will help participants understand and identify the seven wastes in Lean Thinking and the concepts of value stream mapping, flow, mistake proofing, clean sweep events and the spirit of continuous improvement.

Session Two: Examples and Discussion of Lean Projects at Critical Access Hospitals

In session Two, we'll walk through Lean projects at critical access hospitals with an eye toward generating project ideas for your own system. The session will include general discussion on how to move forward with the Lean Process Improvement system in your organization.

Meeting Schedule:

Session One: Tuesday, August 31, 2010 from 12:00 noon – 4:00 p.m.

Session Two: Tuesday, September 21, 2010 from 12:00 noon – 4:00 p.m.

Registration:

Please use the registration form provided. **You are registering for both sessions.** The deadline for registration is Friday, August 27, 2010. **There is no fee for ICAHN hospitals to attend the series.**

This Series is sponsored by The Rural Hospital Performance Improvement (RHPI) Project through the Federal Office of Rural Health Policy (HRSA, DHHS) through a contract to the Mountain States Group, Inc. and by ICAHN

Illinois Critical Access Hospital Network

Lean Process Improvement Series - Videoconference

Tuesday, August 31 & Tuesday, September 21

Registration Form

Names of those attending:

- 1.
- 2.
- 3.
- 4.
- 5.

Hospital:

Contact Person:

Phone:

Email:

Please check box of site attending:

- SIUE School of Nursing Bldg., 409 West Calhoun, Springfield (Live Presentation Site)
- Kewanee Hospital, Kewanee, IL
- Washington County Hospital, Nashville, IL
- Ferrell Hospital, Eldorado, IL
- Memorial Hospital, Carthage, IL
- Rochelle Community Hospital, Rochelle, IL
- Lawrence County Memorial Hospital, Lawrenceville, IL
- Hardin County General Hospital, Rosiclare, IL

Please fax (815) 875-2990 or email (registrations@icahn.org) your registrations to the ICAHN office no later than Friday, August 27, 2010.

