

Managing Quality Through the Quality Calendars



July 8th and July 22nd 2010
2:00 – 3:00 p.m.

Use the following link to register for the July 8th Webinar:

<https://www1.gotomeeting.com/register/248164048>

Use the following link to register for the July 22nd Webinar:

<https://www1.gotomeeting.com/register/459870361>

Presenter: Darlene D. Bainbridge

Target Audience: CEOs, Members of the Senior Leadership Team, Quality Directors, Risk Managers, Safety Officers, Infection Control Nurses, Corporate Compliance Officers, HIPAA Officers

As of December 2009, it was estimated that the healthcare industry is working to manage approximately 3000 quality-type standards. As regulations, research that advances evidence-based medicine, and competition that feeds the need for greater reliability in service delivery continue to shift the healthcare environment, providers are going to need more effective tools to help in managing the ever growing number of quality standards. The quality calendars are those kinds of tools. In this program, we will discuss the use of the quality calendars and approaches to using them in more effectively managing quality to get it right the first time. During these one hour webinars, we will:

1. Discuss the use of the quality assurance and quality improvement calendars in the management of the quality continuum.
2. Review the key steps in building quality assurance and improvement calendars.
3. Summarize the use of PACE forms and clutter graphs in reporting quality.
4. Discuss the advantages and opportunities that will be created by the electronic calendars that are being developed.
5. Review of available Self-Assessment Tool for Quality Program.